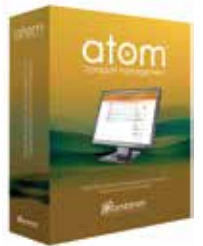# atom®

Ambulance | Taxi Management

Ambulance & Taxi
## Operational Management

ambinet

discover what's possible

ATOM is an interactive software solution working in the Trust's own network to maintain control over non-emergency ambulance and taxi operational management.

It is designed to promote Good Practice relating to **Cost Awareness, Green Initiatives, Transport Planning** and **Waste Management** within the Trust.

Accurate Quote Engine

Atom provides an accurate quote engine to ensure all costs, distances and the carbon footprints are visible when booking both taxi and ambulance journeys

Complete control over transport bookings for **Patients, Staff, Goods** and Non emergency Ambulances
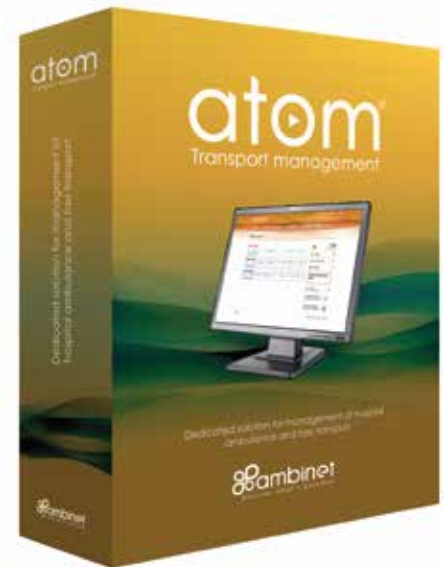
Easy to use

ATOM is designed for use in each individual ward or department with independent login, providing clear and concise data for each journey.

Search and duplicate journey functions make it easy to create bookings quickly and accurately.

There is no limit to the number of users and no licensing costs making the system really affordable
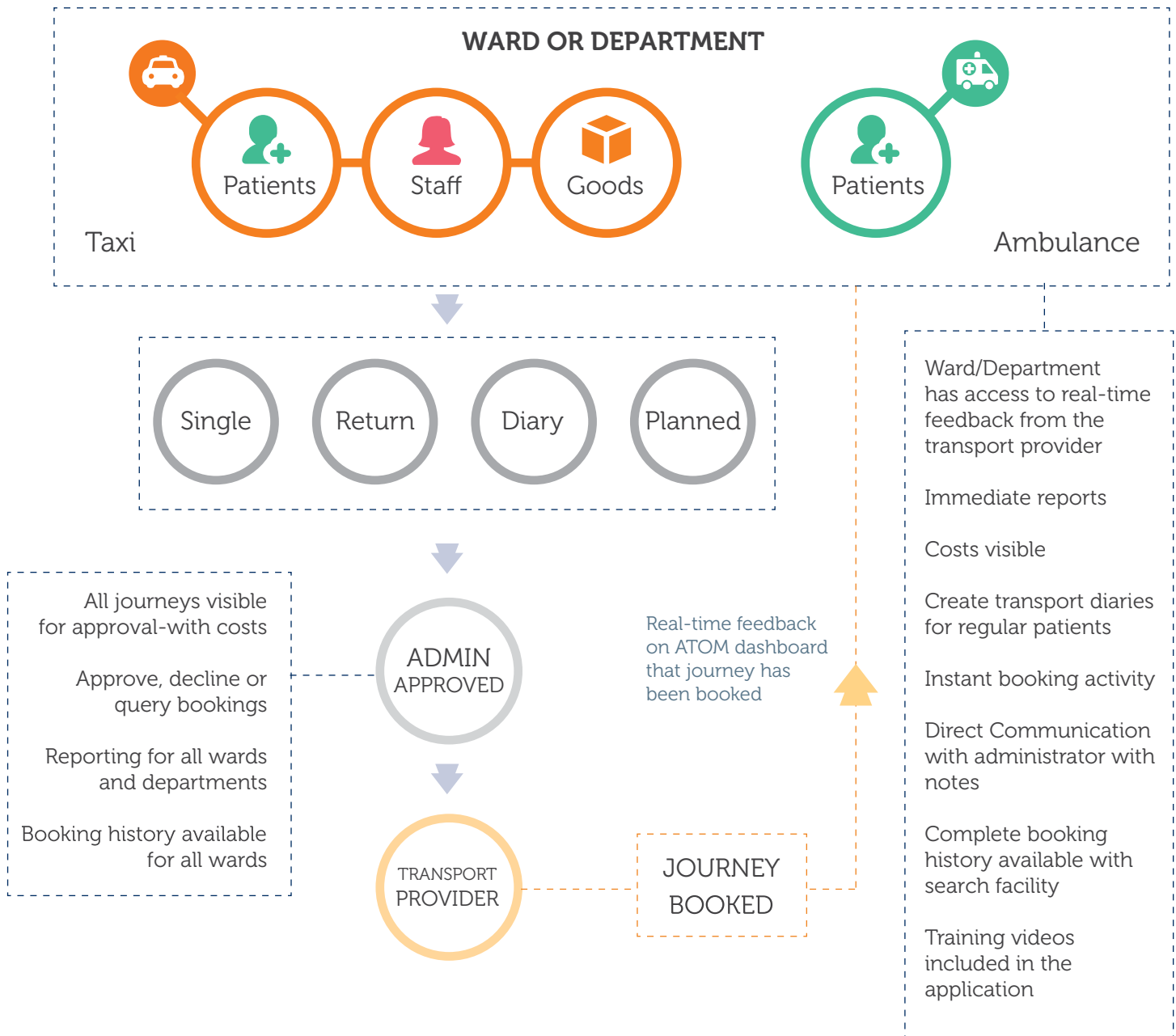
How using ATOM
can really **benefit** your Trust

▶ ATOM's quote generator is designed to ensure the service users are aware of the journey costs incurred by the ward or department, thus helping to educate and reduce transport costs. Promotes cost awareness, using an inbuilt quote generator.

▶ The system hands back the ownership of transport booking to the Wards and Departments. Financial information is displayed so that staff booking transport can clearly see the cost, and ask the question, is this transport really required.

▶ All Staff have forms readily available on the intranet which must be completed for transport to be booked.

▶ Electronic forms with mandatory fields that are checked.

▶ Carbon Footprint for each booking recorded and available in reports.

▶ Instant transmission of all requests automatically sent to Administration

▶ Elimination of phone calls to the Administration Office and an automatic confirmation that the booking has been accepted from the Taxi/Ambulance provider to the department/Ward.

▶ Correct information arrives at the transport company reducing service delays.

▶ Electronic records and ability to audit this information instantly available.

▶ Information on who to charge is a mandatory field on the form.

- ▶ Weekly, monthly and date based reports of journeys for cost analysis

- ▶ Unlimited number of users

- ▶ Centralised control and management with SMS text for patients.

- ▶ Pre-warning of all current bookings and transports due.

- ▶ The system can be monitored and produces reports.

- ▶ Instant visibility of all future bookings

- ▶ Cost comparisons with service provider invoices showing visible differences and programmable tolerance levels to highlight overpayments

- ▶ E-mail communication with service provider after confirmation

- ▶ Instant visibility of wasted journeys reducing costs

- ▶ Easy access for all wards / departments

- ▶ Rich management reporting

- ▶ Transport trends and usage per ward/department

- ▶ Out of hours booking with reception module

Discover how easy it is to maintain control of Trust transport and **reduce costs**

Patient Taxi

Feature rich solution provides complete control over bookings and approvals

WARD OR DEPARTMENT

Taxi

Patients — Staff — Goods

Ambulance

Patients

Single   Return   Diary   Planned

ADMIN APPROVED

All journeys visible for approval-with costs

Approve, decline or query bookings

Reporting for all wards and departments

Booking history available for all wards

TRANSPORT PROVIDER

JOURNEY BOOKED

Real-time feedback on ATOM dashboard that journey has been booked

---

Ward/Department has access to real-time feedback from the transport provider

Immediate reports

Costs visible

Create transport diaries for regular patients

Instant booking activity

Direct Communication with administrator with notes

Complete booking history available with search facility

Training videos included in the application

Why you should consider using ATOM?

Generally the request for any transport may come from anywhere within the hospital, through a phone call or a simple form that is filled in. This request filters through to Facilities and is then ordered.

This is normally a manual process and does not allow for monitoring or production of relevant reports that can be used to monitor transport activity, view standard of service, analysis of usage, transport costs and record the carbon footprint for the Trust.

The manual system may also have many other disadvantages for the Trust such as staff unwilling to complete forms, incomplete forms or wrong information and wastage of time where forms are handed in manually. Incorrect information can cause service delays, as the contractor may be unclear of the requirement and lead to lack of systematic internal communication with transport companies promoting additional costs in transport wastage, difficulty in keeping records and auditing. In some instances, incorrect coding of any cost codes leads to lack of information on who to charge.

Using ATOM in your Trust can reduce costs, improve productivity and transport booking visibility

ambinet

discover what's possible

Tel: 0121 359 1100 / 359 1012

34 Cliveland Street • Birmingham • B19 3SH

www.ambinet.co.uk • info@ambinet.co.uk